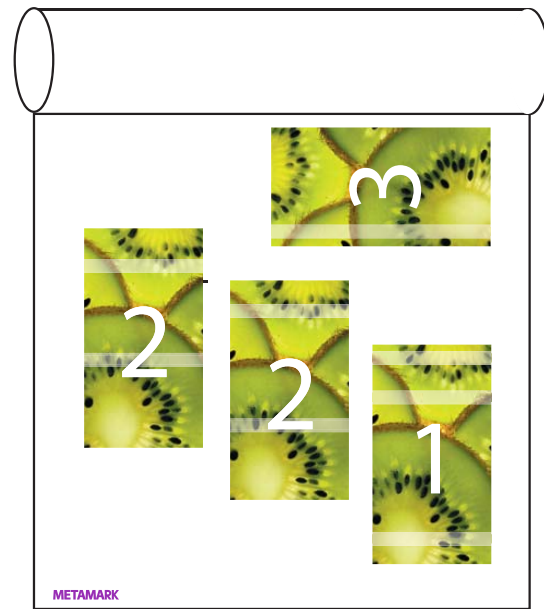


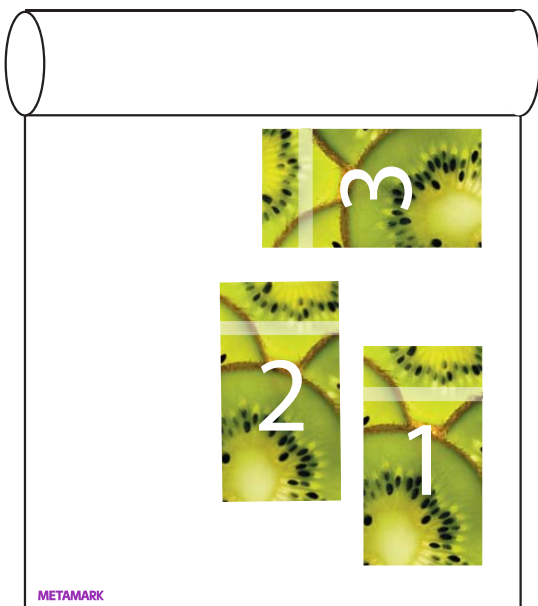
### Crop and Print Image

1. Crop and print the Image (1) approx 200mm x 500mm, close to the problematic edge of the roll. Repeat again if banding does not appear.
2. Start a repeat print again (2) this time 100mm into the roll, to the left. Repeat if necessary until banding shows.



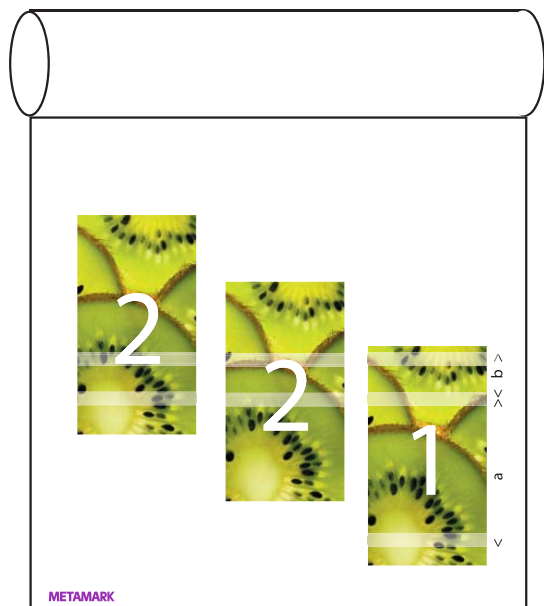
### Cause: - Printer issue

If the bands appear in a different place on the roll on each print as shown here then it is a printer issue or an image issue.  
Print the same image rotated 90°, to the right of the roll (3). Check where banding appears. If it hasn't rotated as shown then it a printer issue.



### Cause: - Image issue

If when rotating the image (3) the band has also rotated then it is in the image - the band will appear in the same place in each image.



### Cause: - Media or handling issue

If banding appears in the same place on the roll on both prints as shown here then it is handling or media.

**A) Handling issue** - compare spacing on the prints (shown by 'a and b') with circumference of roll / spacing of unwind rollers.

**B) Media Issue** - If the bands are not spaced as above then it is a coating issue. You can double check by cutting 1m off the roll and turn 90° then feed again

For further technical support email [technical@metamark.co.uk](mailto:technical@metamark.co.uk) or call +44 (0)1483 571111

### Metamark (UK) Limited

Luneside • New Quay Road • Lancaster • LA1 5QP • Tel +44 (0)1524 387140 • Fax +44 (0)1524 387147

Metamark House • Octimum Business Park • Forsyth Road • Woking • GU21 5SF • Tel +44 (0)1483 571111 • Fax +44 (0)1483 570540

[sales@metamark.co.uk](mailto:sales@metamark.co.uk)

[www.metamark.co.uk](http://www.metamark.co.uk)